1021 E Franklin Avenue Minneapolis, MN 55404 P 612-455-5300 F 612-455-5101 www.ppl-inc.org

Free Computer and Job Readiness Workshops

March 2020 • Workshop descriptions on back

MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY
2 Job Readiness:	3 Job Readiness:	4 Job Readiness:	5 Pre-Employment	6
Job Search 10:00am—12:00pm	Resume 10:00am—12:00pm	Interviewing 10:00am—12:00pm	Volunteering: 10:00am—12:00pm	
*Excel Basics 1: 1:00pm—3:00pm	*Excel Basics 2: 1:00pm—3:00pm	*Excel Basics 3: 1:00pm—3:00pm	*Excel Basics 4: 1:00pm—3:00pm	
9	10	11	12	13
Computer Basics 1: Intro 10:00am—12:00pm	Computer Basics 2: Keyboarding 10:00am—12:00pm	Computer Basics 3: Internet 10:00am—12:00pm	Computer Basics 4: Email 10:00am—12:00pm	Computer Basics 5: Online Learning 10:00am—12:00pm
Customer Service 1: 1:00pm—3:00pm	Customer Service 2: 1:00pm—3:00pm	Customer Service 3: 1:00pm—3:00pm	LinkedIn: 1:00pm—3:00pm	
16	17	18	19	20
Word Basics 1: 10:00am—12:00pm	Word Basics 2: 10:00am—12:00pm	Word Basics 3: 10:00am—12:00pm	Word Basics 4: 10:00am—12:00pm	Money Management: 10:00am—12:00pm
Computer Help: 1:00pm—3:00pm	Job Readiness: Job Search 1:00pm—3:00pm	Job Readiness: Resume 1:00pm—3:00pm	Job Readiness: Interviewing 1:00pm—3:00pm	
23	24	25	26	27
PowerPoint Basics 1: 10:00am—12:00pm	PowerPoint Basics 2: 10:00am—12:00pm	Google Drive: 10:00am—12:00pm	Android Phone: 10:00am—12:00pm	
Computer Basics 1: Intro 1:00pm—3:00pm	Computer Basics 2: Keyboarding 1:00pm—3:00pm	Computer Basics 3: Internet 1:00pm—3:00pm	Computer Basics 4: Email 1:00pm—3:00pm	Computer Basics 5: Online Learning 1:00pm—3:00pm
30	31			
	Video Conferencing and Scheduling: 10:00am—12:00pm			
Credit 101: 1:00pm—3:00pm	Computer Help: 1:00pm—3:00pm			

Workshops are held at the PPL Career Center: 1021 E Franklin Avenue in Minneapolis. MTC Buses: #2, #9, and #14.

*Must have strong computer skills to attend this workshop.
Attend four workshops and earn a FREE gas or bus card! Ask us how!

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Android Phone: Bring your Android phone and learn about settings, phone security, how to use the app store as well as helpful apps that are free!

Computer Basics 1 Intro: Learn basic terms and software functions and how to use the mouse and save documents. Skilled Trainers will give you plenty of hands-on practice opportunities.

Computer Basics 2 Keyboarding: Explore the keyboard and learn special key functions and shortcuts. Practice correcting typing mistakes and entering text into online forms. Access Mavis Beacon and online typing practice.

Computer Basics 3 Internet: Learn to navigate web pages and search for information. You'll learn everything from what the World Wide Web is and how to search for jobs, to using Google Maps to find directions by car or bus.

Computer Basics 4 E-mail: Learn how to organize your account, send professional email messages and attach documents such as your resume and cover letter to send to future employers.

Computer Basics 5 Online Learning: Review all that you've learned in Computer Basics 1 – 4, spending time asking questions and practicing as well as demonstrating your skills by taking the **Computer Certification**!

Computer Certification: Assess your computer proficiency by taking the Northstar Digital Literacy Online Assessment. Pass at 85% and earn a certificate! Show your future employer you have the computer skills they're looking for! Assessments include: Windows, Word, PPT, WWW, Email, Excel and Info Literacy.

Computer Help: Receive individualized help with any of your computer skills questions. Practice typing using Mavis Beacon, access online activities to increase your computer skills or even take the **Computer Certification**!

Credit 101: Learn the difference between a credit report and credit score, and why the two are important. This workshop is a good fit for you if you have no credit history and want to start building a strong credit profile or if you already have credit and want to learn how to manage debt and increase your credit score.

Customer Service Series: Customer service skills are important for every job. Excellent customer service turns into positive word -of-mouth! In this three-part series, learn how to assess and meet customer needs, prepare for gaining customer commitment and the importance of common employability skills.

Excel Basics Series: In this four-part series, you'll learn the basics of how to set up a spreadsheet, use basic formulas, format

cells, and sort and filter data. You'll learn quick tips and shortcuts and even some advanced operations. Guided activities will help you practice your new skills. You'll also demonstrate your mastery of Excel by taking the **Computer Certification!**

Google Drive: Learn how to easily create, share and edit documents online in this intermediate level workshop.

Job Readiness Series: Taught by an experienced Employment Specialist, in this three-part series you'll learn how to make the most of your job search, develop a strong resume and nail that job interview.

LinkedIn - Learn how to maintain your professional identity with this online networking tool.

Money Management: Learn how to create, maintain, and update a personal budget to help you reach your financial goals such as: saving, debt repayment, and sticking to a spending plan.

PowerPoint Basics 1 & 2: Learn to create professional presentations for employment or education opportunities in this intermediate level workshop. Demonstrate your mastery of PPT by taking the **Computer Certification!**

Pre-Employment Volunteering: Volunteering is a fantastic opportunity for those with limited work experience, have been out of work for a while, or are looking to venture into a new career field. We'll discuss how volunteering can help you achieve your career goals and support your professional success.

Video Conferencing and Scheduling: Learn to use Google applications to set up video conferences. These applications are becoming more popular in the workplace for video interviewing and meetings. We will also explore using Google calendar to set reminders and organize your life.

Word Basics Series: In this four-part series, you'll learn the basics of Microsoft Word, such as navigating the toolbar, formatting tools, and how to change the layout and save and print files. You'll learn quick tips and shortcuts with guided activities to help you practice. You'll also demonstrate your mastery of Word by taking the Computer Certification!

Reserve your spot now!
Call 612.455.5300 or
Sign up at the PPL Career Center!

Please arrive at least 15 minutes before your first workshop to complete our one-time PPL application.

A proud partner of the American Job Center network