



# PROJECT FOR PRIDE IN LIVING

Free Computer and Job Readiness Workshops

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September 2020 • All workshops are online • See back for descriptions

MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY
31	1	2	3	4
7	8	9	10	11
14 <b>Word Basics 1:</b> 10:00am—12:00pm	15 <b>Word Basics 2:</b> 10:00am—12:00pm	16 <b>Word Basics 3:</b> 10:00am—12:00pm	17 <b>PowerPoint Basics 1:</b> 10:00am—12:00pm	18
21 <b>Computer Basics 1: Intro</b> 10:00am—12:00pm  <b>Job Searching</b> 1:00pm—3:00pm	22 <b>Computer Basics 2: Keyboarding</b> 10:00am—12:00pm  <b>Cover Letter &amp; Resume Writing</b> 1:00pm—3:00pm	23 <b>Computer Basics 3: Internet</b> 10:00am—12:00pm  <b>Interviewing</b> 1:00pm—3:00pm	24 <b>Computer Basics 4: Email</b> 10:00am—12:00pm	25 <b>Computer Basics 5: Online Learning</b> 10:00am—12:00pm
28 <b>Customer Service 1:</b> 10:00am—12:00pm  <b>Credit 101:</b> 1:00pm—3:00pm	29 <b>Customer Service 2:</b> 10:00am—12:00pm  <b>Money Management:</b> 1:00pm—3:00pm	30 <b>Customer Service 3:</b> 10:00am—12:00pm	1	2

To register for workshops you must attend an Information Session.

Visit <https://www.ppl-inc.org/free-workshops> for more information.

\*Must have strong computer skills to attend this workshop.



### September 2020 • Workshop descriptions

**Computer Basics 1 Intro:** Learn basic terms and software functions and how to use the mouse and save documents. Skilled Trainers will give you plenty of hands-on practice opportunities.

**Computer Basics 2 Keyboarding:** Explore the keyboard and learn special key functions and shortcuts. Practice correcting typing mistakes and entering text into online forms. Access Mavis Beacon and online typing practice.

**Computer Basics 3 Internet:** Learn to navigate web pages and search for information. You'll learn everything from what the World Wide Web is and how to search for jobs, to using Google Maps to find directions by car or bus.

**Computer Basics 4 E-mail:** Learn how to organize your account, send professional email messages and attach documents such as your resume and cover letter to send to future employers.

**Computer Basics 5 Online Learning:** Review all that you've learned in Computer Basics 1 – 4, spending time asking questions and practicing as well as demonstrating your skills by taking the **Computer Certification!**

**Computer Certification:** Assess your computer proficiency by taking the Northstar Digital Literacy Online Assessment. Pass at 85% and earn a certificate! Show your future employer you have the computer skills they're looking for! Assessments include: Windows, Word, PPT, WWW, Email, Excel and Info Literacy.

**Cover Letter & Resume Writing:** Learn about the process of writing a cover letter and resume, strategies, best practices, and determine which style best suits you.

**Credit 101:** Learn the difference between a credit report and credit score, and why the two are important. This workshop is a good fit for you if you have no credit history and want to start building a strong credit profile or if you already have credit and want to learn how to manage debt and increase your credit score.

**Customer Service Series:** Customer service skills are important for every job. Excellent customer service turns into positive word-of-mouth! In this three-part series, learn how to assess and meet customer needs, prepare for gaining customer commitment and the importance of common employability skills.

**Job Searching:** Join us to learn about useful data tools and best practices to aid in your targeted job search.

**Interviewing:** Join us to discuss different types of interviews, share best practices, review commonly asked interview questions, and learn how to use the STAR method and Elevator Speech to master your next job interview.

**Money Management:** Learn how to create, maintain, and update a personal budget to help you reach your financial goals such as: saving, debt repayment, and sticking to a spending plan.

**PowerPoint Basics 1:** Learn to create professional presentations for employment or education opportunities in this intermediate level workshop. Demonstrate your mastery of PPT by taking the **Computer Certification!**

**Word Basics Series 1-3:** In this series, you'll learn the basics of Microsoft Word, such as navigating the toolbar, formatting tools, and how to change the layout and save and print files. You'll learn quick tips and shortcuts with guided activities to help you practice. You'll also demonstrate your mastery of Word by taking the **Computer Certification!**

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