

## Resident Support Intern

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*Mission: PPL builds the hope, assets, and self-reliance of individuals and families who have lower incomes by providing transformative affordable housing and employment readiness services.*

*Statement of Equity: PPL strives to be an equitable and inclusive organization committed to elevating the voices of the communities we serve that are disproportionately affected by systemic inequities.*

<b>Organization:</b>	Project for Pride in Living (PPL)
<b>Program:</b>	Resident Services
<b>Schedule:</b>	12-15 hours/week: can be flexibly scheduled between 9:00 am-6:00 pm, M-F
<b>Supervisor:</b>	Program Manager/Program Supervisor
<b>Location:</b>	1035 E Franklin Ave, Minneapolis, MN 55404
<b>FLSA Status:</b>	Unpaid; Stipend of \$1,500 upon successful completion (approximately 300 hrs)

### Summary:

This position supports housing stability, health, and individualized goals with adults and families living in PPL affordable housing. This position requires the ability to connect with persons from diverse communities who have experienced long-term homelessness, mental and chemical health disabilities, and trauma. Provide case management and direct service focused on helping participants maintain housing stability. Use a Person-Centered, Harm Reduction, and Housing First approach to build positive relationships residents in their homes or in the community.

### Essential Duties and Responsibilities:

- Meet one-to-one with residents via phone or in-person to identify and connect to community resources and services.
- Provide ongoing support and follow-up to a small assigned case load.
- Assist with resident transportation needs and accompany residents to appointments, food shelf, activities, etc.
- Organize and facilitate social and recreational activities to promote peer support and community involvement.
- Document and maintain all communication with residents, landlords, and service providers in participant database.
- Attend staff meetings, team consultation and race equity trainings.
- Perform related administrative duties and other duties as assigned.

### Qualifications:

- High level of attention to detail and follow-through
- Understanding of issues related to mental illness, chemical dependency and homelessness preferred
- High degree of cultural sensitivity; comfortable working with participants from diverse backgrounds.
- Valid driver's license, good driving record and willingness to transport/accompany residents as needed
- Ability to adhere to HIPAA and data privacy requirements
- Must pass criminal background check
- Excellent communication and interpersonal skills

**Education and/or Experience:**

- Pursuing senior level Bachelors (BSW) or recent BSW graduate.

**Physical Demands:**

Sitting, bending and stooping. Must occasionally lift and/or move up to 25 pounds. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.

**Benefits:**

- Gain experience working with individuals and families on housing stability when housing at risk
- Training, guidance and mentoring from experienced professionals in the field
- Professional development experiences may include trainings, workshops, team meetings and events and can be tailored to the intern's goals and field of study
- Regular supervision including supervision by masters level social worker

**Application Process:**

Please direct questions and resumes/cover letters to Mikayla Smith at [Mikayla.smith@ppl-inc.org](mailto:Mikayla.smith@ppl-inc.org) or 612-455-5108. The process includes an interview, references and a background check for final candidates. The position is open until filled.

*Project for Pride in Living is an Equal Opportunity Employer. In compliance with the Americans with Disabilities Act, the organization will provide reasonable accommodations to qualified individuals with disabilities and encourages both prospective and current employees to discuss potential accommodations with the employer.*